



HEALTHCARE CAPABILITY STATEMENT

TeleSolv Healthcare Solutions

Optimizing Performance, Governance, and Strategic Execution



Federal-grade discipline and healthcare leadership that turn strategy into measurable results for health systems, hospitals, and practices.

Core Service Lines



Healthcare Program Management Office (PMO) Services

Portfolio Management & Strategic Alignment

Helping healthcare organizations execute strategic initiatives with greater visibility and accountability.



Healthcare Operational Excellence

Workflow Analysis & Process Improvement

Reducing administrative burden and improving operational efficiency.



Executive Advisory Services

Strategic Planning & Key Performance Indicator (KPI) Development

Equipping leaders with the insight and planning discipline to make confident, data-informed decisions.



Information Management

SharePoint Governance & Records Management

Making critical information easier to find, govern, and trust across the organization.

Why TeleSolv

- ✓ **Federal Experience:** 26+ years supporting complex, highly regulated federal agencies
- ✓ **Healthcare Leadership Expertise:** Practice led by a Master of Health Administration (MHA), aligning business and clinical operations
- ✓ **Operational Excellence:** Independently validated quality and delivery methods that improve performance
- ✓ **Governance & Strategic Execution:** Turning strategy into frontline healthcare outcomes

Healthcare Markets We Serve



Department of Veterans Affairs (VA) Healthcare



Physician Practices



Urgent Care



Community Hospitals



Health Systems

Our Validated Credentials

International Organization for Standardization (ISO) and Capability Maturity Model Integration for Services (CMMI-SVC):



ISO 9001 (Quality Management)



ISO 27001 (Information Security)



ISO 20000 (Information Technology Service Management)



CMMI-SVC Level 3 (Structured Delivery)

Target Strategic Outcomes

- ✓ Improved Organizational Performance
- ✓ Greater Operational Efficiency
- ✓ Strengthened Governance & Accountability
- ✓ Enhanced Leadership Visibility

Let's discuss your organization's strategic priorities and operational challenges.

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