



VETERAN-OWNED SMALL BUSINESS (VOSB)

# TeleSolv Federal Healthcare Solutions

Supporting Veteran-Centered Care Through Governance and Operational Excellence



*TeleSolv combines proven federal consulting expertise with healthcare-focused leadership and operational improvement methodologies to support mission-critical healthcare initiatives.*

Federal Experience



Healthcare Leadership



Operational Excellence



Federal Healthcare Solutions

## Key Federal Healthcare Capabilities



### Healthcare Program Management Office (PMO) Services

**Action:** Governance design & tracking

*Helping organizations improve accountability, visibility, and strategic execution.*

**Result:** Strengthened oversight for modernization programs



### Operational Excellence

**Action:** Workflow optimization & reviews

*Reducing administrative burden and improving operational performance.*

**Result:** Improved processes and Veteran access to care



### Executive Advisory

**Action:** Key Performance Indicator (KPI) development & briefings

*Supporting informed decision-making and leadership visibility.*

**Result:** Data-driven decision support for federal leaders



### Information Governance

**Action:** Records & SharePoint policy

*Improving information accessibility, governance, and compliance.*

**Result:** Secure, well-governed cross-agency collaboration

## Core Mission Outcomes

- ✓ Strengthened Governance
- ✓ Reduced Compliance Risk
- ✓ Improved Resource Utilization
- ✓ Enhanced Executive Visibility

## Organizations We Support



Veterans Health Administration (VHA)



Veterans Integrated Service Networks (VISNs)



Department of Veterans Affairs (VA) Medical Centers



Military Treatment Facilities

## Corporate Data

**Unique Entity ID (UEI):** YPMML8M41ZF4

**Commercial and Government Entity (CAGE)**

**Code:** 36TX1

**North American Industry Classification System**

**(NAICS):** 541611 (primary), 541618, 541512, 541990

**Socioeconomic:** VOSB

**Experience:** 26+ years supporting federal agencies

- General Services Administration (GSA) Multiple Award Schedule (MAS): GS-03F-050CA
- One Acquisition Solution for Integrated Services Plus (OASIS+) Small Business: 47QRCA25DS824

## Our Validated Credentials

*International Organization for Standardization (ISO) and Capability Maturity Model Integration for Services (CMMI-SVC):*



ISO 9001 (Quality Management)



ISO 27001 (Information Security)



ISO 20000 (Information Technology Service Management)



CMMI-SVC Level 3 (Structured Delivery)

Let's discuss your organization's mission priorities and operational challenges.

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