



TeleSolv Federal Healthcare Solutions

Supporting Veteran-Centered Care Through
Governance and Operational Excellence



Veteran-Owned Small Business (VOSB)
Healthcare Solutions Practice

Empowering Federal Healthcare Modernization



TeleSolv combines proven federal consulting expertise with healthcare-focused leadership and operational improvement methodologies to support mission-critical healthcare initiatives.

Federal Healthcare Organizations We Support



Veterans Health
Administration (VHA)



VISNs



VA Medical Centers



Military Treatment
Facilities

Federal
Experience

+

Healthcare
Leadership

+

Operational
Excellence

=

Federal Healthcare
Solutions

Why TeleSolv

- ✓ 26+ years supporting complex, highly regulated federal agencies
- ✓ Proudly a Veteran-Owned Small Business (VOSB)
- ✓ Deep commitment to the military and Veteran care mission
- ✓ ISO- and CMMI-validated quality and delivery frameworks

Key Federal Healthcare Capability Matrix

Healthcare PMO Services

Action: Governance design & tracking

Helping organizations improve accountability, visibility, and strategic execution.

Result: Strengthened oversight for modernization programs



Operational Excellence

Action: Workflow optimization & reviews

Reducing administrative burden and improving operational performance.

Result: Improved processes and Veteran access to care



Executive Advisory

Action: KPI development & briefings

Supporting informed decision-making and leadership visibility.

Result: Data-driven decision support for federal leaders



Information Governance

Action: Records & SharePoint policy

Improving information accessibility, governance, and compliance.

Result: Secure, well-governed cross-agency collaboration



Institutional Trust & Mission Outcomes

Our Validated Credentials

- 🏆 ISO 9001 (Quality Management)
- 🔒 ISO 27001 (Information Security)
- ⚙️ ISO 20000 (IT Service Management)
- ✅ CMMI-SVC Level 3 (Structured Delivery)
- 🇺🇸⭐ Verified VOSB Status



Core Mission Outcomes

- ✓ Strengthened Governance
- ✓ Improved Resource Utilization
- ✓ Reduced Compliance Risk
- ✓ Enhanced Executive Visibility

Collaborating for Veteran Success

Let's discuss your organization's mission priorities and operational challenges.



Contact Information

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